# Code of Conduct

Our core values represent who we are. They provide without question the standard of behavior by which we make daily decisions and how we ultimately conduct business. These values are the heart, soul and character of A Chappa Construction.

Our seven core values are the foundation in which our Mission Statement is built upon.

### Honesty

- Be truthful, accurate and straightforward.
- Be candid and non-deceptive in communication and conduct.

### Integrity

- Maintain consistency between your beliefs and your behavior—walk your talk!
- Have the courage to contend boldly for that which is right and reject firmly what is wrong.

#### **Fairness**

- Endeavor to be reasonable, open-minded, impartial, even-handed, and non-discriminatory in all of your dealings.
- Genuinely partner and actively collaborate with those that you work with.
- Maintain, without deviation, an attitude of sincerity, tolerance, consideration, and assistance towards others, regardless of position.

### Accountability

- Accept responsibility for your own actions or inactions and those of the individuals you supervise.
- Take prompt, constructive steps to correct mistakes or defects.
- Promote teamwork by holding one another accountable, rejecting behaviors inconsistent within this Code of Conduct.

#### Consideration of Others

- Practice the principle of the Golden Rule.
- Respect the dignity, rights, safety, and personal property of others.
- Be open to the ideas and opinions of others.
- Exercise patients and remain positive under all circumstances.
- Ensure that those whom you supervise are not put in compromising situations.

#### Pursuit of Excellence

- Consistently apply diligence, perseverance, attention to detail, and good work habits to ensure high-quality projects and products and excellent customer service.
- Build capabilities through continuous learning, coaching, mentoring, and teaching.

- Never accept complacency or indifference.
- Remain flexible and open to possibilities.

## Reliability

- Make only realistic commitments and follow through on commitments you make.
- Be prompt and responsive in business dealings within and outside of the company.

### Mission Statement

Lead our industry by creating value for our customers and employees through safe, quality construction of the highest professional standard.

